

### KE2 Therm Releases Tech Support Videos

KE2 Therm is developing a series of technical videos to help address some of the most common customer questions.



Ryan Kliethermes, Product Manager, explains the focus of the technical video program, " We wanted to provide our customers with an additional avenue to receive answers to their questions, 24/7. And, a lot of people prefer a YouTube video, over calling in for tech support."

Kliethermes further commented, "We've focused our efforts on addressing the most frequently asked questions we receive. And, we are excited to complete a step-by-step video on wiring the KE2 Evaporator Efficiency controller in the near future. We will continue to produce videos, and will address the more complex videos, once we have a better feel for the process."

To receive notification of new video releases, be sure to subscribe to the KE2 Therm YouTube channel at <https://www.youtube.com/user/KE2Therm>

At right is a list of the recently released videos, as well as those scheduled for release in the near future. ■

#### Recently launched videos include:

- Video 030 - Setup the KE2 Evap Controller for a Walk-in Freezer
- Video 031 - Setup the KE2 Evap for a Walk-in Cooler
- Video 032 - Initial Defrost Sequence: KE2 Evap and Adaptive Control
- Video 034 - Iced Evaporator Coil on a Freezer
- Video 035 - Why Use the KE2 Wire Harness
- Video 037 - What are the Benefits of Installing a Door Switch
- Video 041 - How to Configure the KE2 Evap for Use with a Door Switch from the Webpage
- Video 044 - Iced Evaporator Coil on a Cooler

#### Other videos currently in the works:

- Video 038 - How to: Install and Wire a KE2 Door Switch
- Video 040 - How to: Configure the KE2 Evap for Use with a Door Switch from the Front Panel
- Video 042 - How to: Wire the Door Switch to the KE2 Low Temp or KE2 Adaptive Control
- Video 043 - How to: Configure the KE2 Low Temp or KE2 Adaptive Control for Use with a Door Switch
- Video 045 - What to do: If the KE2 Evap Display is Blank
- Video 048 - Information on KE2 Evap HOME Page
- Video 049 - Information on KE2 Evap SETTINGS Page
- Video 050 - Information on KE2 Evap NETWORK Page
- Video 051 - Information on KE2 Evap SETPOINTS Page
- Video 052 - Information on KE2 Evap GRAPHS Page
- Video 047 - Information on the KE2 Evap Webpages - Combined

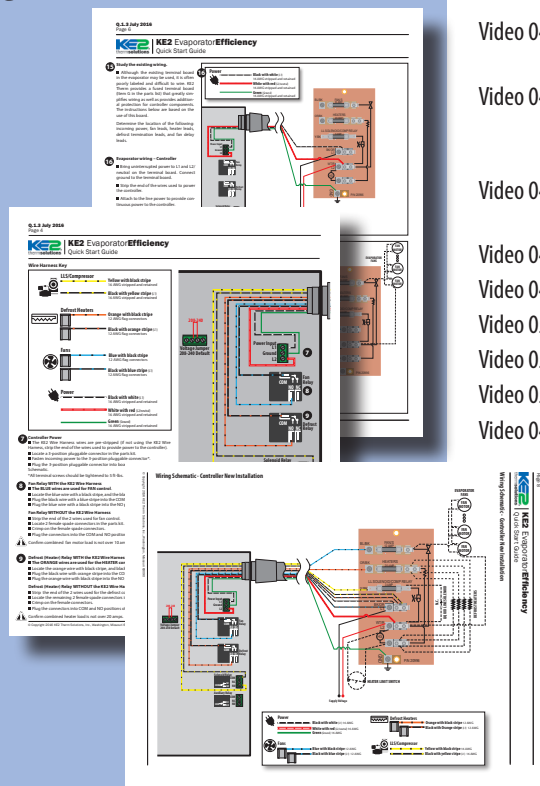
### KE2 Evap Quick Start Bulletin Revamped

If a picture is worth a thousand words, KE2 Therm is betting on a color picture being worth a thousand more.

The bulletin Q.1.3 which ships with all KE2 Evaporator Efficiency controllers is now updated with cleaner photos, re-worked illustrations, and wording clarifications. But most significantly, the bulletin will be printed in color.

According to V.P. of Marketing Jeff Kavanagh, "All the changes were really for one purpose, to help contractors easily understand the controller wiring and setup procedures. Printing in color just seemed like the next logical step to simplify the install."

The bulletins will start shipping with the controller's in the next month. Pdfs of the bulletin can be found at <http://ke2therm.com/product-literature-ke2-evaporator-efficiency-v4-0/> ■



Updated pages from the KE2 Evap Quick Start, Q.1.3 July 2016